



ASI Product Program Requirements

The following technical requirements are what you must have to install and run non-web ASI products. These system requirements and recommendations are subject to change as technology evolves. For more detail on configuration and setup see the product User Manual.

Server

- Quad core processor (or better)
- 8+ GB RAM (16 GB recommended)
- 4 GB HD space free* (NAS drives are not supported)
- Gigabit wired network**
- Supported operating systems***: Windows 10 & 11 **Professional** version; Standard or Enterprise (**not Essentials**) versions of Server 2019, Server 2022 (support on Server 2016 ends 7/14/2026)
- Default Database Server installed with AproSQL: MSSQL Server Express 2019
- Internet connection for updates and support
- ****SQL server port opened (TCP & UDP 1433 and 1434 by default); Port 1163 opened (to check subscription status for update password)

Note: if the server is being used as a Terminal Server or an Exchange Server it will drastically reduce the performance of the SQL Server.

Workstation

- Dual core processor (or better)
- 8+ GB RAM
- 200 MB HD space free
- Gigabit wired network****
- Windows 10 & 11 **Professional** version recommended
- Internet connection for technical support
- Installed default printer driver
- ****SQL server port opened (TCP & UDP; 1433 and 1434 by default)

**Initial HD space for program and database storage, this does not include document storage (which is likely to use up significantly more space as the agency goes paperless).*

***Databases are prone to corruption over wireless networks.*

****Hyper-V is not supported due to the inability to disable write behind caching.*

*****APROSQL users only*

******If workstation accesses the program through the network.*

Note: if the server is being used as a Terminal Server or an Exchange Server it will drastically reduce the performance of the SQL Server.