



# ASI Product Program Requirements

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The following technical requirements are what you must have to install and run non-web ASI products. These system requirements and recommendations are subject to change as technology evolves. For more detail on configuration and setup see the product User Manual.

## Server

- Quad core processor (or better)
- 8+ GB RAM (16 GB recommended)
- 4 GB HD space free\* (NAS drives are not supported)
- Gigabit wired network\*\*
- Supported operating systems\*\*\*: Windows 11 **Professional** version; Standard or Enterprise (**not Essentials**) versions of Server 2019, Server 2022 (support on Server 2016 ends 7/14/2026)
- Default Database Server installed with AproSQL: MSSQL Server Express 2019
- Internet connection for updates and support
- \*\*\*\*SQL server port opened (TCP & UDP 1433 and 1434 by default); Port 1163 opened (to check subscription status for update password)

*Note: if the server is being used as a Terminal Server or an Exchange Server it will drastically reduce the performance of the SQL Server.*

## Workstation

- Dual core processor (or better)
- 8+ GB RAM
- 200 MB HD space free
- Gigabit wired network\*\*\*\*
- Windows 11 **Professional** version recommended
- Internet connection for technical support
- Installed default printer driver
- \*\*\*\*SQL server port opened (TCP & UDP; 1433 and 1434 by default)

*\*Initial HD space for program and database storage, this does not include document storage (which is likely to use up significantly more space as the agency goes paperless).*

*\*\*Databases are prone to corruption over wireless networks.*

*\*\*\*Hyper-V is not supported due to the inability to disable write behind caching.*

*\*\*\*\*APROSQL users only*

*\*\*\*\*\*If workstation accesses the program through the network.*

*Note: if the server is being used as a Terminal Server or an Exchange Server it will drastically reduce the performance of the SQL Server.*